



Opening: Vice President, Technology

About the job

[Fintech Association for Consumer Empowerment \(FACE\)](#) is a non-profit industry association and [RBI-recognised Self-Regulatory Organization in the FinTech sector \(SRO-FT\)](#). FinTech companies come together at FACE to facilitate customer-centric digital financial services that are safe, suitable, and transparent, delivering positive impacts on society and the economy. Please visit our [website](#) and refer to the [SRO-FT Framework](#) to understand our work.

The FinTech ecosystem is a fast-evolving space. The intersection of financial services, data, and technology, along with the challenges of customer protection, data security, cyber threats, conduct risks, and market integrity, requires a nuanced, in-depth approach to align market needs and public policy objectives. Technology know-how, infrastructure, and capability within FACE are key to delivering our mandate of SRO-FT.

Towards this purpose, FACE seeks to recruit a Vice President of Technology, preferably in NCR/Mumbai. The position will shape and build tech capability and infrastructure to meet the SRO-FT requirements. This position involves leadership, innovation, and executing interventions. The Vice President of Technology will work closely with FACE Technology Working Group (consisting of CTOs of members) for technology initiatives across themes.

FACE provides an open, innovative, impact-oriented, collaborative work environment for people to expand their horizons and thrive. The company offers a positive culture to empower people, giving them space to learn, strive for relevance and excellence and own the outcomes when making decisions.

Responsibilities

1. Strategic Leadership

- Contribute to discourse on tech policy/regulations impacting the FinTech ecosystem with inputs from industry.
- Define and execute technology vision and roadmap aligned to SRO-FT mandate.
- Collaborate with members and stakeholders to develop industry-level solutions and co-create community technical standards.
- Support members in complying with regulations and industry standards.

2. Operations

- Develop tech tools for internal operations/workflows that are adaptable, scalable and secure to company needs.
- Develop a lean technology team at FACE and nurture tech capabilities across teams.
- Execute technical projects for industry data, compliance, oversight, and member services.
- Liaise between the technology team and other functions, translating needs for technical solutions.
- Ownership of managing technology resources efficiently
- Ensure the company's data and technology infrastructure comply with relevant regulations.
- Manage relationships with technology partners, negotiate contracts and SLA, and ensure service quality and timely delivery.

3. Specific projects

- Create and manage a digital platform for member engagement (interactions, information exchange, updates, reporting, communication, feedback, access to resources)
- Establish advanced analytics capabilities for industry trend analysis and risk assessment.
- Develop and deploy a robust compliance monitoring system for FACE members, including dashboards for compliance monitoring,
- Support members on technical issues like data protection, information security, fraud mitigation and cyber threats.
- Facilitate learning for members in emerging technologies, regulations, innovations and threats.
- Develop standards for technology governance and cybersecurity across domains in which members operate.
- Lead the implementation of consortium and community tools/projects, leveraging engineering support from members for specific projects, where necessary.

Selection criterion

- Bachelor's degree or equivalent in Computer Science/IT/related field.
- Understanding the technology deployment in FinTech and digital financial services in India.
- Deep understanding of RBI and governmental policies on IT and cybersecurity.
- Demonstrated experience in leading software technology projects, information and cybersecurity frameworks, and compliances.
- Ability to understand and assess the technical aspects of projects.
- Proficiency in information security and cloud-hosted application security.
- Expertise in cloud providers (AWS, Azure, Google, Oracle) and their applications.
- Experience with no-code/low-code tools for rapid application development (e.g., Retool, Airtable, Notion, Zapier).
- Strong data architecture and warehousing technology knowledge (Snowflake, Databricks, Redshift, Google BigQuery).
- Familiarity with modern web application architecture, including REST API design.
- Ability to implement and manage scalable technology systems for compliance and reporting.
- Overall proficiency in emerging technologies, data analytics, and tools for compliance monitoring, risk assessment, and process automation.
- Experience in building scalable tech platforms for data sharing, client services, and real-time reporting.
- Ability to collaborate and forge relationships with a wide range of stakeholders.
- Experience in managing vendor relationships.
- Willingness to build a young organisation with new ideas and impactful work to become a catalytic force for impact and value-creation.
- Aptitude to lead and solve industry issues.
- Strong communication skills in English to articulate with internal and external stakeholders.
- Self-driven and imaginative to work independently, prioritising effectively to deliver high-quality work and powerful outcomes.
- Willingness to work in a small team with limited resources, undertake new responsibilities and multi-task on priorities as they come.

How to apply

Please send your CV and current CTC to teamface@faceofindia.org with Vice President, Technology in the subject line by 31 Jan 2025.